Classification: Management and Operations:

The Water Field Technician reports to the Operations Supervisor. This position has a flex schedule dependent on workload and hours which may vary as needed to meet weekly workload demand. Flex schedules shall not exceed 40 hours per week unless authorized by the Operations Supervisor or necessitated by an emergency or on-call response scenario. This position is part of a rotating weekly on-call shift requiring the ability to respond to phone calls and possible site visits to perform/coordinate repairs or other after-hours' emergencies as needed.

Standard duties include conducting, maintaining, and monitoring of the daily management and operation of both Group A and Group B public water systems typically within a designated service area. This position normally works alone, is self-motivated and task orientated. Must be able to complete a wide variety of duties and accommodate potential priority issues that may arise and change schedules.

Diligent communication with the Operations Supervisor and other staff is imperative to ensure that water systems are kept in high-standing compliance with state and local health jurisdictions.

Position requirements and conditions of employment include but are not limited to:

Valid Washington State Driver's License, including the ability to be insured by NWS for driving purposes. Driving abstract required at the time of employment and may be requested by employer at any point thereafter. Any incident affecting a driver's abstract shall be reported to their supervisor within 24 hours. NWS maintains the right to request any employee to take and pass a DOT drug screen for any reason at any time.

Possession of, or the ability to obtain a valid Water Distribution Manager Level 1 certification after one calendar year of employment. A CCS certification is required for a step 2 advancement (later explained) and a WTPO 1 is required for a step 3 advancement. (CCS and WTPO 1 may be swapped at the company's discretion or approval) The ability to maintain the continuing education requirements of applicable certifications is mandatory and defined by DOH Operator Certification requirements.

Physical ability to dig up applicable water system components as needed for inspection or repair.

Physically able to safely handle and transport water treatment system chemicals and supplies.

Ability to lift a minimum of 75 pounds.

Physical ability to operate and maintain industry standard tools and equipment.

Effective communication skills including phone and email.

Ability to work with basic computer programs such as Microsoft Office, intuit and others as used by NWS. Daily input of required water system data, tasks, water quality and time tracking.

Ability to work independently and maintain efficient daily, weekly, and monthly work schedules. Coordinate and effectively communicate with NWS staff, water system point-of-contact and applicable regulatory agencies, to effectively operate and maintain public and or private water systems as needed.

Ability to meet a rotating on-call schedule of 7 days per shift to include all outside of normal shift hours, with the ability to provide phone, email, and field response duties. Field work may include repair of applicable water system components or water system user communication. Additional communication with regulatory agencies as required.

Collect water quality samples using accurate procedures that meet all health agency regulatory requirements, including coordination with a water quality lab to access necessary sample containers, sample collection procedures, and pick up and drop off schedules.

Accurate operation and use of field test kits to measure applicable water quality parameters.

Ability to understand and comply with general safety practices and use good decision making with regard to personal protective equipment such as though not limited to, safety eye wear, footwear, and gloves.

Ability to understand and comply with Washington State Department of Health guidelines for the duties of a Certified Operator as well as all applicable health agency requirements.

Ability to perform water systems located under guidance of RCW 19.122.030

Ability to read and understand mapping, system layout and operations by means of SWSMP Engineering documents, or technical documents.

Other duties as assigned.

Field Technician in Training (0-3 months)25.31(DOE)
Step 1 (3-12
months)
Step 2 (13-24
months)28.12
On Call Duty Compensation:
Monday-
Thursday14.22/Day
Friday-
Sunday
60-month longevity increase30.01
120-month longevity
increase32.26

On call duty is an employee in on-call status, as needed only.

Part time duty is an employee averaging 1-30 hours per week.

Full time duty is an employee averaging \*31-40 hours per week.

Over-time duty is work time that exceeds 40 hours of accrued work hours per week.

\*Full time employees may work a 1–30-hour work week periodically without losing full time status.

\*Average work week is based on a scare of a 3-month cycle divided by hours worked.

Journey Level Equivalent (JLE) shall be adjusted by the annual CPI COLA on the same day as NWS contracts adjust. The adjustment shall have 1.5% min to a 2.5% max. An employee must be in good standing with the company, working at a minimum part-time status. Longevity reimbursement is recognizing the commitment of our field staff and their efforts. That may reach above and beyond.

This portion of benefits are based on, though not limited to, these areas of proven development:

Consecutive years of service.

Skills demonstrated that consistently exceed job requirements.

Attention to detail with applied tasks.

Historical record of system compliance, good maintenance practices, and fulfilling the duties of an operator in responsible charge.

Commitment to obtaining applicable training and/or additional certificates.

Water Field Technicians working over 20 hours per \*average\* work week shall receive an annual footwear allowance of \$100.00. This can roll over to a total of \$200.00 for up to 2 years maximum and must be used for the purposes of purchasing ANSI Rated safety toe footwear. Proof of purchase is required. Payment to employees shall be done by reimbursement only.